

# FY10 Fact Sheet

# Making a Difference...

A high performance company working to build a sustainable future

## Highlights

**20% reduction in carbon emissions**, or 6,590 tonnes, since 2006. Our original target was to reduce our CO<sub>2</sub> emissions by 10% or 3,170 tonnes by the end of 2010. We will continue to improve this number.

**Recycled 71%** of the Group's waste in FY09. We also sent 16% less waste to landfill than in FY08.

**Approximately £500,000** will have been invested into energy-efficiency and carbon reduction in facilities worldwide by the end of 2010.

**90%** of the waste generated by CPC is recycled.

**£20,000 was directly donated** to charities in the UK, USA and APAC from the Group charity fund.

**£35,000** of employee time was invested in local communities.

**£37,000 raised by employees** in support of local community initiatives.

**5%** of our staff globally engaged in **volunteering** activity during FY09. FY10 has seen the adoption of a new volunteering policy to improve upon this metric.

**8 of our largest own-brand suppliers** were audited in FY09. During FY10, **20 suppliers** will be surveyed and of these, **a further 12** will be site-audited.

**99.6%** of orders are delivered on same day or next day service.

Our commitment to customers and the environment is evident in our industry leading work around **environmental legislation**. We now provide **REACH** information on over **128,000** products and safe use data on more than **4,400** Substances of Very High Concern.

Supporting the development of **environmentally friendly products** through our broad range of low energy products, including more than 100 different lighting options.

## Our vision

Premier Farnell is making a difference as a responsible corporate citizen and seeks to take account of the economic, social and environmental impacts of its operations. It is our belief that operating in this way is a source of business opportunity, improved competitiveness and sound business practice.

We are also committed to helping our customers make a difference to the world in which we live. We are a trusted source for both product and information that will lead to a healthier planet.

## Recognised for our performance

- Premier Farnell is a Gold member of the Business in the Community CR Index in the UK, a movement of over 800 companies committed to improving their impact on society.
- Premier Farnell has been a member of the FTSE4Good UK Index since 2001.
- Premier Farnell received the long-term improvement award from Business in the Environment for the Yorkshire and Humber region, recognising our performance in managing our environmental impacts over the last three years.

## Leaders in Innovation

Premier Farnell has launched an innovative technical portal and eCommunity built specifically for Electronic Design Engineers (EDEs), **element14** ([www.element14.com](http://www.element14.com)). **element14** facilitates communication and information sharing, whilst also encouraging interaction and collaboration on designs. Bringing together EDEs around the world, **element14** makes available more than 10,000 technical documents including spice models, application notes and in depth analysis of environmental legislation and regulation like RoHS, REACH and WEEE.



## Sustainable packaging

Each year Premier Farnell uses millions of polythene bags to deliver product to customers. If traditional polythene bags are dumped in landfill sites they do not decompose - causing a major environmental impact! We at Premier Farnell are committed to making a difference by minimising the environmental impacts of customer packaging, as well as constantly seeking out new and innovative products and processes. We have therefore launched the solution to this particular problem.

The new packaging which looks very much like a conventional polythene bag is specially designed to breakdown in industrial composters and can even be dissolved in hot water! The bags are compostable in accordance with the EN13432 standard and even provide static protection which is essential for our static sensitive products.



Once again Premier Farnell lead the way in the electronics industry, as we hold a patent on this innovative product for use with electronics.

## Making a difference... to the world in which we live

## Our Goals

**Our Green Facility programme** will be expanded to our mid-sized facilities in the US and APAC.

**Our paper** consumption will be reduced by 10% against the weight used to produce our catalogues in FY09.

**Sustainability-certified or recycled paper** will be specified for publications wherever suitable and competitively priced.

**A further 12 own-brand suppliers** will be audited by our APAC team against our published workplace standards.

**Our partnership approach** to community investment will be rolled-out to support the work already taking place in the US businesses.

Achieve **Platinum Standard** in the Business in the Community Index.

In the UK, we are investigating opportunities to source our electricity from green tariff suppliers, supporting renewable generation in the UK and adopting a responsible approach to our procurement strategy.

*For more information about Premier Farnell or how you can be a part of a team that is making a difference please visit our web page – [www.premierfarnell.com](http://www.premierfarnell.com).*

*For more detailed information please feel free to contact:*

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- In our carbon reduction programme, we have defined our footprint as those activities over which we have direct control – energy consumption, business travel, paper & packaging usage and waste disposal. We have exceeded our target and continue to identify ways that we can further improve our carbon emissions.
- All 16 of our large facilities have completed our “Green Facility” programme, which embeds environmental awareness and responsible behaviour in employees. We are expanding this programme to target our mid-sized and smaller facilities during FY10.
- We are committed to providing Electronic Design Engineers with industry-leading support and guidance on environmental legislation affecting the electronics industry, sharing our approach to environmental stewardship with our customers by providing free specialist information and guidance to the EDE community.
- Our Live EDGE competitions inspired innovations in environmental technologies and helped to raise the profile of sustainable design amongst EDEs worldwide. As the first winning product is launched to the market, we are extending our sustainable design ethos to EDE students, offering Live EDGE university scholarships to support the bright future of electronic design.

## Making a difference...to the communities in which we operate

- Premier Farnell has entered into structured agreements with three community groups in Leeds, UK, to provide long-term community investment and access innovative and novel employee training that can make a difference by delivering a real social benefit.
- The Group charitable giving policy encourages employees to identify training opportunities for their own development that can also provide benefits to the communities in which we operate.
- Premier Farnell has initiated a workplace standards audit programme on our own-brand product suppliers to assess their performance against human rights, health & safety and environmental criteria, giving our customers confidence in the integrity of our products.

## Making a difference...to our employees

- Our UK and US purchasing teams receive sustainable procurement training giving them the knowledge to make responsible supply chain decisions in sourcing products and services – using our buying power to positively impact our supply chain.
- We engage our organisational leaders with our community commitments through our leadership development programme, improving their skills and addressing social and environmental issues relevant to our business.
- Our global Online Learning Centre provides employees with the tools and resources necessary to develop their career, expand their knowledge of the organisation and through a partnership with Ashridge Virtual Learning Centre, employees can also access a variety of general business and management courses.
- As an electronics company we are committed to utilising technology to its highest standard. All employees are empowered to use technology to improve their ways of working. In order to encourage ongoing development, Masterclasses take place regularly to ensure that all employees know how to use the technology that is at their disposal.

## Making a difference...to our customers

- Customers are at that heart of all we do. Love Our Customer is an internal initiative designed to ensure that all employees understand the importance of our customers and have the knowledge and tools to provide exceptional service and deliver on our high service guarantee.

